
Answer any FIVE Questions One Question from Each Unit

All Questions Carry Equal Marks

UNIT-I

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| 1. | a | Discuss the role and importance of hospital management in present scenario. | 6M |
| | b | Explain the Role of a professional manager in a Hospital. | 6M |

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| 2. | a | What is Management? Elaborate the significance of hospital management | 6M |
| | b | What are the different transition factors of hospital management | 6M |

UNIT-II

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| 3. | a | Need for the application of managerial functions in hospital. Explain | 6M |
| | b | Discuss the different levels of management that can be implemented for better Hospital Administration. | 6M |

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| 4. | a | What are the Decision making models adopted in organizing hospitals. | 6M |
| | b | Explain the process of decision making that need to be considered in Hospitals. | 6M |

UNIT-III

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| 5. | a | What do you mean by Motivation? Explain different Theories of motivation. | 12M |
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| 6. | a | Discuss the need for motivating Medical and Paramedical professionals in Hospitals. | 12M |
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UNIT-IV

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| 7. | a | Explain the structure of the hospital organization with an example. | 6M |
| | b | What do you mean by formal and informal organizations | 6M |

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| 8. | a | What is Operational planning? How important is Operational Planning practices in Indian hospitals? | 12M |
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UNIT-V

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| 9. | a | Define organizational change. Discuss the need for management of change in hospitals. | 12M |
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| 10. | a | Social responsibility is the need of the society. Explain with an example the Social responsibilities of hospitals. | 12M |
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CASE STUDY

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| 11 | | Mr. Rao came to Alliance Hospital for Treatment for his pain, but experienced significant delays and confusion upon arrival, he is being directed by someone to the wrong specialist before seeing the correct one, treatment was significantly delayed, causing them to spend half a day seeking care for chest pains. It may cause loss of his life during the process. | 15M |
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1. How do you see the situation as a Hospital Management student.
2. What measures do you suggest to avoid such incidents in future for patients.